NATIONWIDE WATER AND WASTEWATER ASSET MANAGEMENT SERVICES FOR PRIVATE NETWORKS



SEVERN TRENT SERVICES a part of SEVERN TRENT

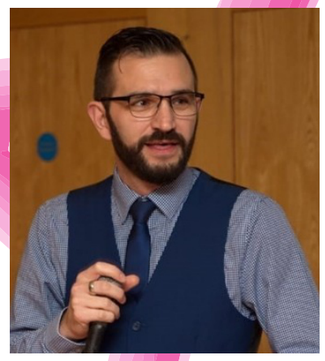
THINK OF US AS THE **SPECIALISTS** FOR ANYTHING RELATED TO WATER OR WASTEWATER



We combine expertise, the latest technology, a safe and reliable fleet and plant, and sustainable practices to overcome all your water and wastewater challenges.

Our proven track record of successfully managing thousands of water and wastewater assets across Great Britain – and our ability to offer an end-to-end service – sets us apart from many providers of commercial water services.

When you work with us, you hand over the job of asset management to our team of industry experts. This frees you up to focus on your core business. We're responsive and flexible. Scaling up and down to meet your changing requirements – and tapping into specialised resources as and when needed.





RICHARD FLETCHER
BUSINESS DEVELOPMENT MANAGER
WATER SERVICES CONTRACTS

LAURA HARMER
HEAD OF TECHNICAL AND COMMERCIAL
WATER SERVICES CONTRACTS





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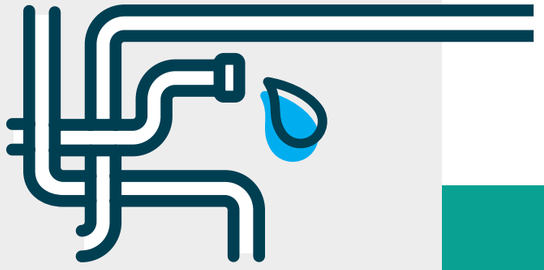
1. Operations and maintenance

Water and wastewater assets that perform optimally.



2. Infrastructure services

Resilient, sustainable, and future-proofed asset infrastructure.



3. Network optimisation

Networks that run in the most effective and efficient way possible.

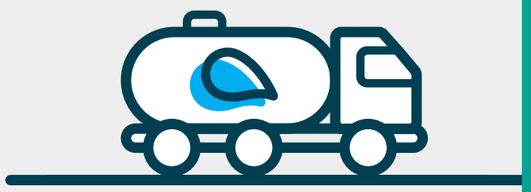


4. Mechanical, Electrical, Instrumentation Control, and Automation

Water and wastewater assets that work safely and seamlessly.

5. Network logistics

All complex and time-critical water and wastewater challenges are overcome.



1. OPERATIONS AND MAINTENANCE



WATER AND WASTEWATER ASSETS THAT PERFORM OPTIMALLY.

We're industry-leading operators of water and wastewater networks, trusted by many organisations across Great Britain. From government ministerial departments and dairy farmers to breweries and transport infrastructure companies – we keep your assets running effectively and efficiently.

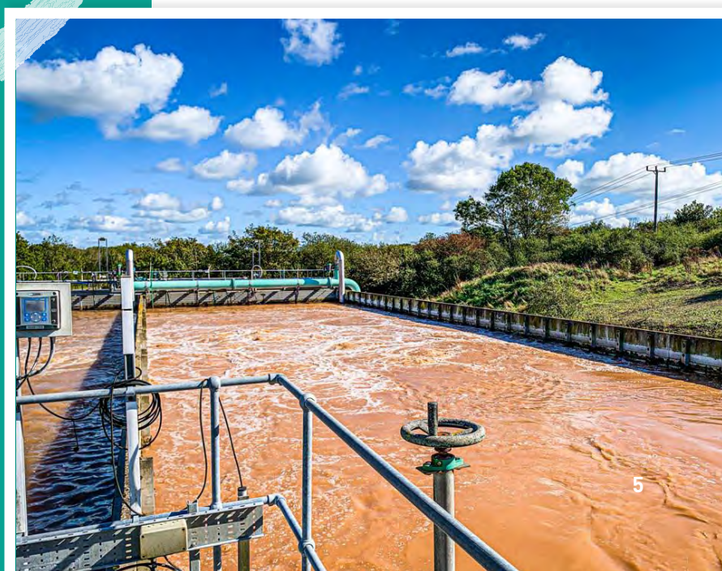
Assets we operate and maintain:

- Boreholes
- Fire service assets
- Sewage pumping stations
- Treatment works
- Dosing systems
- Oil and water interceptors
- Springs and wells
- Water pumping stations
- Emergency water storage tanks
- Service reservoirs
- Surface water drainage assets

VALUING OUR MOST PRECIOUS NATURAL RESOURCES

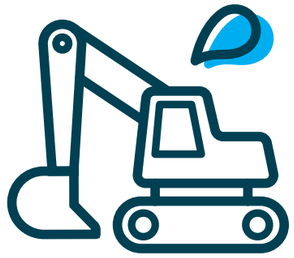
We consistently achieve unparalleled leakage performance on behalf of our customers. This is important because controlling leakage and understanding water usage are among our sector's biggest water conservation challenges. Our customers care deeply about water efficiency because they want to reduce their water bills and their environmental impact.

HAND IN HAND WITH NATURE



2. INFRASTRUCTURE SERVICES

RESILIENT, SUSTAINABLE, AND FUTURE-PROOFED ASSET INFRASTRUCTURE.



Carrying out a variety of strategic or tactical installs and repairs, our experienced technicians deliver essential projects and tasks for businesses everywhere. From repairing a burst pipe to proactively improving the resilience of your assets – they're trained to deliver high-quality work safely and effectively

- All network repairs, maintenance, and installations – including leakage repairs
- Compliance and commissioning
- Directional drilling
- Groundworks
- Infrastructure solutions management
- Minor civils works
- Network mains and service renewals and installs
- Patch lining repairs
- Pressure Relief Valve (PRV) network control



INVESTING FOR THE LONG TERM

One of our distribution technicians was proactively looking for leaks on a customer network when he spotted that a critical trunk main had become exposed to the elements. This led to a 10-week operation involving 12 of our asset infrastructure experts taking action to resolve the situation by reinstalling the asset and preventing a burst that could have affected the water supplies to a population of 20,000 people.

DELIVERING OUTCOMES OUR CUSTOMERS CARE ABOUT



DELIVERING OUTCOMES OUR CUSTOMERS CARE ABOUT

We build a digital picture – from scratch – of our customer's private water and wastewater assets using Geographic Information System (GIS) mapping software. This allows us to proactively prevent, or diagnose and solve, our customer's network problems.

3. NETWORK OPTIMISATION

NETWORKS THAT RUN IN THE MOST EFFECTIVE AND EFFICIENT WAY POSSIBLE.

Proactively making sure your assets work effectively and efficiently is our speciality. We have everything in our toolkit — the knowledge, the techniques, the software, and the plant and fleet – to achieve high-performing outcomes for our customers.

Network optimisation services:

- All water and wastewater network management
- Blockage and flooding reduction
- Geographic Information System (GIS) capabilities
- Leakage detection strategies
- Network efficiency auditing
- Loss of water supply contingency planning
- Network flow measurement and analysis
- Network sustainability solutions
- Responding to Section 73 of The Water Industry Act 1991 enforcement
- Water billing strategies
- Water saving strategies
- Water metering



4. MECHANICAL, ELECTRICAL, INSTRUMENTATION CONTROL, AND AUTOMATION

WATER AND WASTEWATER ASSETS THAT WORK SAFELY AND SEAMLESSLY.

Our highly skilled mechanical and electrical experts ensure your water and wastewater assets function properly, compliantly, and safely. They work tirelessly to mitigate and respond to safety risks while abiding by strict health and safety standards.

Services:

- Electrical compliance and testing
- M&E installations
- M&E planned preventative maintenance (PPM)
- Telemetry investigations, design, install, maintenance, and monitoring services

COLLABORATING WIDELY TO SUPPORT INNOVATION

We harness innovative technology to measure, monitor, and control the processes involved in treating, supplying, and distributing water to our customers. This includes almost 300 telemetry outstations and around 3,000 alarms. In case of emergencies, we can be on-site within 24 hours to provide you with peace of mind.

A DRIVER OF POSITIVE CHANGE

5. NETWORK LOGISTICS

ALL COMPLEX AND TIME-CRITICAL WATER AND WASTEWATER CHALLENGES ARE OVERCOME.

Our experience working in the water and waste industry for many years means there aren't many challenges we're unable to overcome. From unblocking pipes to providing temporary water supplies – we handle it all.

Network logistics services:

Water:

- Clean water tankers
- Water bowser hire

Waste:

- CCTV sewer surveys
- Sewer support services
- Tankering services
- Wastewater tankering

DID YOU KNOW?

We offer a range of **FREE** education services for people who belong to the regions we work in. From volunteering in the community and hosting educational site tours, to supporting local events and delivering career talks.

CARING FOR PEOPLE IN OUR REGION



PERFORMANCE DRIVEN, SUSTAINABILITY LED

FIVE WAYS WE AIM TO HELP SECURE A BETTER FUTURE OR GENERATIONS TO COME.

Becoming operationally **net zero** by **2030**

Decarbonising our vehicle fleet by **2030**

Creating and investing in a **diverse and talented** workforce

Adding greater value to the **communities** we work in

Identifying and delivering **sustainable solutions** for our customers



WHY CHOOSE US?

Your customers, stakeholders, and shareholders demand that you partner with the right company to manage your water and wastewater assets efficiently and effectively. That's exactly what we do.

A PROVEN TRACK RECORD

We achieve industry-leading outcomes to help you improve your environmental performance while reducing costs and risks.

DID YOU KNOW? Our leakage performance is 16%. Unrivalled within our industry.

AROUND-THE-CLOCK SUPPORT

We provide 24/7/365 support to our customers because water and waste services are critical services required day and night.

DID YOU KNOW? We proactively monitor around 3,000 alarms on assets, ready to respond 24/7 when the worst happens.

AN END-TO-END SERVICE

We proactively look after supplies from source to tap and treat wastewater to protect rivers and wildlife.

DID YOU KNOW? We manage over 3,715 assets across 1,546 sites in 26 counties.

AN ENVIRONMENTAL & SOCIAL CONSCIENCE

We're driven to protect and enhance the natural environment and deliver greater value to the communities we work in.

DID YOU KNOW? We've planted over 300 trees on customer sites to reduce their carbon footprint.

SECTORS WE WORK IN

We provide nationwide water and wastewater asset management services for private networks in a variety of industries.

- **Agriculture & Farming**
- **Building & Construction**
- **Education**
- **Health**
- **Local Government**
- **Manufacturing**
- **Retail**
- **Water**

STILL NOT CONVINCED?

Email us for more information via **commercialwaterservices@stservices.co.uk**

SEVERN TRENT SERVICES

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